

# HARSH BHAVSAR

JUNIOR CLOUD ENGINEER — Microsoft Azure, DevOps, Cloud Infrastructure

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## SKILLS

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- **Cloud Platforms:** Microsoft Azure, Amazon Web Services, Google Cloud Platform, OpenShift, VMware.
- **DevOps Tools:** CI/CD Pipelines, AWS CodePipeline, AWS CodeBuild, GitHub, CloudFormation, Kubernetes.
- **Programming:** Java, Spring Framework, JavaScript, C++, SQL, PowerShell, Python for cloud engineering.
- **Databases:** MySQL, DynamoDB, SQL Databases with schema design, query optimization, and data handling.
- **Networking:** Linux CLI, DNS, Firewalls, Active Directory, VDI Deployment, IAM Roles, Cloud Monitoring.
- **Cloud Operations:** Migration, Serverless Architecture, IaC, Disaster Recovery, Observability, Automation.

## WORK EXPERIENCE

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### Technical Sales Representative

October 2025 – January 2026

*Voysus*

*Ontario*

- Optimized inbound CRM workflows managing 80+ daily service requests, increasing sales conversions by 22% through eligibility filtering.
- Executed outbound campaign automation for insurance packages, boosting upsell revenue by 18% via targeted pipeline segmentation.
- Configured Citrix CRM documentation pipelines, reducing ticket processing errors by 28% through structured interaction logging.

### Jr. Full Stack Developer (Intern)

October 2023 – October 2025

*OSKMG, LLC*

*Remote*

- Engineered backend workflows using Java Spring, reducing manual processing overhead by 35% and accelerating Azure-SQL data transfers.
- Developed REST microservices enabling real-time monitoring dashboards, increasing system processing efficiency by 25% across production modules.
- Automated GitHub CI/CD pipelines, lowering deployment failure rates by 40% through integrated version validation and automated testing.

### Assistant Manager — Cashier

February 2023 – September 2023

*Toronto Zoo*

*Ontario*

- Resolved 40+ weekly POS and application integration tickets, sustaining 95% system uptime through hardware and software diagnostics.
- Analyzed seasonal transaction datasets using Excel macros and JSON exports, increasing monthly revenue performance by 25%.
- Remediated printer and network device failures, decreasing infrastructure disruptions by 30% through maintenance protocols.

### Software Engineer

June 2021 – May 2022

*Kloudscript Ind Pvt Ltd.*

*India*

- Migrated 10+ legacy applications into AWS EC2 infrastructure, reducing production downtime by 40% and decreasing hosting expenses by \$8K annually.
- Refactored SQL database schemas improving query execution latency by 30%, accelerating transaction reporting accuracy across operational modules.
- Implemented Python log monitoring automation, shortening debugging turnaround time by 25% through centralized event tracking pipelines.

## VOLUNTEER EXPERIENCE

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### Google Cloud Arcade Facilitator

April 2025 – June 2025

*Google Cloud*

*Remote*

- Engineered 30+ GCP labs across IAM, Compute Engine and GKE, reducing deployment errors by 25% through policy validation and access control testing.
- Directed peer lab sessions for 20+ participants, accelerating Kubernetes workload deployments by 35% via structured configuration reviews.
- Optimized cloud monitoring workflows using Stackdriver metrics, decreasing incident detection time by 40% through alert tuning and log analysis.

## PROJECTS

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### AWS Certified Developer Associate Course Projects

GitHub

*Lambda, API Gateway, DynamoDB, CloudFormation, CI/CD*

- Architected serverless workloads using Lambda and API Gateway, increasing request scalability by 20% through event-driven execution.
- Implemented REST APIs with IAM policies, reducing unauthorized endpoint requests by 30% through role-based access validation.
- Automated CI/CD pipelines using CodePipeline and CodeBuild, decreasing deployment failures by 40% through build verification workflows.
- Provisioned infrastructure using CloudFormation templates, boosting environment deployment by 45% via automated stack creation.

## EDUCATION

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### Post-Graduate Degree in Blockchain Technology

August 2023 – September 2024

*George Brown College, Ontario*

### Post-Graduate Degree in Cloud-Computing Technologies

September 2022 – August 2023

*George Brown College, Ontario*

### Bachelor of Engineering in Computer Engineering

August 2017 – June 2021

*SAL Engineering & Technical Institute, India*

## CERTIFICATIONS & ACCOMPLISHMENTS

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- **Zendesk Customer Service Professional.**
- **Google Cloud Certification** - Google.
- **Dean's List** - Cloud Computing Program, George Brown College.
- **Employee of the Month (May 2023)** - Toronto Zoo.